



State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing

Frontier Communications - Prairie, Inc.
for quarter ending September 30, 2005

Performance Data	July	August	September	Quarterly Average
A. Operator Answering Time - Toll and Assistance [730.510(a)(1)]	6.08	6.25	5.54	5.96
B. Operator Answer Time - Information [730.510(a)(1)]	4.78	5.55	6.35	5.56
C. Repair Office Answer Time [730.510(b)(1)]	13.00	14.00	10.00	12.33
D. Business or Customer Service Answer Time [730.510(b)(1)]	11.00	39.00	4.00	18.00
E. Percent of Service Installations [730.540(a)]	100.00%	100.00%	100.00%	100.00%
F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)]	100.00%	100.00%	100.00%	100.00%
G. Trouble Reports per 100 Access Lines [730.545(a)]	2.40	1.20	1.20	1.60
H. Percent Repeat Trouble Reports [730.545(c)]	4.17%	8.33%	0.00%	4.17%
I. Percent of Installation Trouble Reports [730.545(f)]	0.00%	10.00%	0.00%	3.33%
J. Missed Repair Appointments [730.545(h)]	1	1	1	1
K. Missed Installation Appointments [730.540(d)]	0	0	0	0

Comments



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